



ACCESSIBILITY STATEMENT

Digital Accessibility and Equal Access Commitment

Effective Date: July 29, 2026

Last Updated: July 29, 2026

Glow Care Esthetics

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This statement is intended for publication on the Glow Care Esthetics website and explains how to request digital accessibility support or alternative access.

1. Our Commitment

GlowCare Esthetics ("Glow Care," "we," "us," or "our") is committed to providing an inclusive experience for people of all abilities. We work to make our website, online forms, digital content, and electronic communications usable by people with disabilities, including people who use assistive technologies.

Accessibility is an ongoing responsibility. We review and improve our digital experiences over time as technology, content, services, and accessibility practices evolve.

Need help accessing information or completing a task?

Call (949) 781-0050 or email team@glow-care-esthetics.com. Our team can help you access website information, complete an inquiry, schedule an appointment, or request content in an alternative format.

2. Accessibility Standard and Goal

We use the Web Content Accessibility Guidelines (WCAG) 2.2, Level AA, as a technical reference and accessibility goal. WCAG provides guidance for making digital content more perceivable, operable, understandable, and robust for people with a wide range of disabilities.

We also work to support equal access consistent with the Americans with Disabilities Act and other applicable accessibility requirements. This statement describes our current commitment and practices. It is not a representation that every page,

feature, document, or third-party service will meet every accessibility standard in every combination of browser, device, and assistive technology.

3. Measures We Take

Our accessibility efforts may include the following practices:

- Using clear page structure, meaningful headings, descriptive link text, and consistent navigation.
- Providing text alternatives for meaningful images and avoiding the use of images as the only way to communicate essential information.
- Supporting keyboard access and visible focus indicators for interactive elements where reasonably possible.
- Considering color contrast, text size, spacing, zoom, and readable typography.
- Using labels, instructions, and understandable error messages for forms.
- Providing captions, transcripts, or equivalent information for important audio or video content when reasonably available.
- Reviewing new pages, forms, documents, and website updates for common accessibility barriers.
- Using automated testing, manual review, and assistive technology testing when appropriate and practicable.
- Working with website, scheduling, payment, marketing, and other technology vendors to encourage accessible experiences.

4. Compatibility and Technical Environment

Our website is intended to work with current versions of commonly used browsers, operating systems, mobile devices, screen readers, magnification tools, voice input software, and other assistive technologies. For the best experience, keep your browser, operating system, and assistive technology updated.

Older browsers, unsupported software, unusual settings, or certain combinations of technology may not display or operate all content as intended. The website may rely on HTML, CSS, JavaScript, and third-party services to provide functionality.

5. Known Limitations and Third-Party Content

Despite our efforts, some content or functionality may not yet be fully accessible. Potential limitations may include:

- Older pages or documents that were created before current accessibility practices were adopted.
- Embedded scheduling, booking, payment, mapping, social media, video, chat, or other tools operated by third parties.
- Documents, graphics, or multimedia supplied by outside organizations.

Known limitations, continued

- Temporary issues introduced during website maintenance, platform changes, newly released features, or content that is technically difficult to adapt without changing its essential purpose.

Third-party services are controlled by their providers. We encourage accessibility but cannot guarantee systems we do not own or control. Contact us if a third-party feature creates a barrier, and we will make reasonable efforts to provide another way to obtain the information or complete the task.

6. Feedback and Accessibility Assistance

We welcome feedback about the accessibility of our website and digital services. When reporting a barrier, it is helpful to include:

- The webpage address or name of the form, document, or feature involved.
- A brief description of the problem and what you were trying to do.
- The device, browser, and assistive technology you were using, when relevant.
- Your preferred contact method and any alternative format that would help.

We will review accessibility feedback and make reasonable efforts to respond promptly. Depending on the issue, we may provide the information in another format, assist you by telephone or email, help complete a request, or work toward correcting the barrier.

7. Alternative Access and Reasonable Accommodations

You may contact Glow Care to request reasonable assistance or an alternative way to access website content, service information, forms, appointment scheduling, or other digital materials. We do not charge a fee for providing reasonable accessibility assistance or an available alternative format.

For an in-person appointment or service, you may also contact us in advance to discuss an accessibility need or reasonable accommodation. Requests are considered based on the individual circumstances, available options, and applicable requirements.

Urgent medical needs

Do not use website forms, email, or accessibility feedback channels for a medical emergency. Call 911 or seek immediate emergency assistance.

8. Ongoing Review and Updates

We may update this Accessibility Statement as our website, technology, services, or accessibility practices change. The date at the top of this statement identifies the most recent update. We may also review this statement after significant website changes or when we identify new accessibility priorities.

9. Contact Us

For accessibility questions, feedback, alternative formats, or assistance accessing our digital services, contact:

Business	Glow Care Esthetics
Address	23411 Aliso Viejo Pkwy, Suite D1, Aliso Viejo, CA 92656
Phone	(949) 781-0050
Email	team@glow-care-esthetics.com
Website	www.glowcareesthetics.com

End of Accessibility Statement